

Cancellation Policy

We know your time is valuable.

Our Ear Nurses' time is also and just as valuable.

We therefore require a minimum of at least 4 hours notice if you cannot keep your appointment.

Your appointment can then be given to another patient.

A cancellation fee of \$60 applies to non-attendance or late cancellations (less than 4 hours notice). The fee is not rebatable through Medicare.

If there were any circumstances beyond your control which prevented you from cancelling your appointment without sufficient notice, you should contact us as soon as possible.

