

## Cancellation Policy

Our Ear Nurses treat patients of all ages, and their time is just as valuable as yours.

We have huge wait lists, so please be aware if you have a:

### **30 min appointments**

- Be 5 mins early to your appointment to fill out documentation and covid screens
- Patients are given a 10 min leeway to attend their appointment
- Patients who are **>15 mins** late; appointments will be cancelled and rescheduled

